



LIMITED CONTACT—TECHNICAL SUPPORT

This 1 year course is aimed at a learner who has passed Matric, and is looking to be an Information and communication technician, with prospects of future growth in an IT career. The purpose of this qualification is to build a foundational entry into the field of Computer Sciences and Information Technology, specifically into the field of Systems Support, covering basic knowledge needed for further study in the field of Systems Support at Higher Education Levels.

Entrance Requirements: National Senior Certificate

Duration: 1 years

Qualifications: Further Education and Training Certificate: Information Technology: Technical Support (SAQA ID 78964)

Subjects:

Computer Fundamentals	Operating Systems
Hardware & Software Fundamentals	Technical Support
Networking Fundamentals	Security Fundamentals
Business Skills	

Course Inclusions:

- Laptop PC
- Operating System and Microsoft Office
- Textbooks
- Instructor Led Workshops



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REGISTRATION AND PAYMENT OPTIONS

INTAKES

2 Intakes per year — closing 1 March and 1 July

REGISTRATION FEE

R500.00 once off, non—refundable Registration Fee secures your place in the Semester

FULL SETTLEMENT

Pay for the full year upfront and get a 5% discount.

Price: R25 000

Due by: Prior to academic materials being distributed

MONTHLY TERMS

Deposit: R10 000

Instalments: R1 750.00 x 10 consecutive months

Deposit Due: Prior to academic materials being distributed

Have another idea? We are open to discussing a customized payment plan with you. Chat to your Career Advisor.

WWW.ISTUDENTACADEMY.COM



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INFORMATION

PROGRAMME DETAILS

The Programme is comprised of correspondence self study, completing and submitting of Assignments online, attending scheduled workshops (not compulsory), and writing final summative Exams at the chosen campus.

PROGRAMME SUPPORT

Support will be offered to learners by way of electronic assistance. A support ticket will be issued via the email system that a subject matter expert will respond to. Personal support is provided at Workshops.

PROGRAMME ENROLMENT

Learners will be enrolled in the current intake that is open. This intake will run for one year after the closing date. Learners will have to abide by that intakes Assignment, Workshop and Examination Dates. Learners must complete their programme in the allocated duration or they will pay per module not completed.

ACADEMIC MATERIALS

Learners will be couriered Welcome Pack of Academic materials including installed Laptop and Text-books upon payment of deposit.



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WORKSHOPS

Workshops will be scheduled during the semester at for students to attend at the campus. Learners must RSVP for the workshops. There will be no additional workshop dates provided. Dates will be provided to learners in the Programme Academic Handbook in the welcome pack.

ASSIGNMENTS

Learners must submit Assignments via the Student Portal by the due date and no later. Due dates and instructions will be provided to learners in the Programme Academic Handbook in the welcome pack.

EXAMINATIONS

Learners must write Examinations on the provided dates at the chosen campus. Exam dates and instructions will be provided to learners in the Programme Academic Handbook in the welcome pack.

GRADUATION

Learners may attend the formal Graduation Ceremony on the earliest available date after completing the programme, provided fees are settled in full.

CAREER DEVELOPMENT PROGRAMME

Learners who successfully complete their qualifications with iStudent Academy have members only access to the Career Development Programme, where exclusive job opportunities for our Graduates are posted.

Have more questions? Please contact us!

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